

## Quality Policy Statement by MIKROPAKK Ltd.

Commitment to quality is one of the defining factors in Mikropakk Ltd.'s operation, and it's closely connected to our Company's strategic vision. Our goal is to increase further our customers' trust and satisfaction with our activity and business policy.

Our quality management system – which is in operation at all plants - provides a framework of constant improvement for the development of our internal systems, processes and resources, the goal of which is to create added value for our clients with high-quality services.

Our customers and clients are in the center of our activity. With our products and connected services we offer them solutions that deserve their satisfaction:

- we continuously improve the quality of our products and services according to customer demand, legal regulations as well as the challenges of the competitive market,
- we strive to maintain mutually beneficial business relationships, to harmonize our development visions, and we build on the comments and suggestions of our customers as well as our suppliers,
- we ensure the personnel and material conditions to guarantee excellent quality.

We are aware that a professionally qualified, creative and well-motivated staff is a significant success factor, therefore:

- we support training and self-training on every level of implementation,
- we strive to increase the personal satisfaction of our employees,
- we count on their commitment to our company,
- we recognize and motivate their innovative activity.

For the sake of further improving our operation we undertake:

- the efficient operation and development of our integrated quality management system according to the requirements of the ISO 9001:2015 and ISO 14001:2015 standards and 5<sup>th</sup> edition of BRC for packaging and packaging materials (last one especially for plant Salgótarján) as well as other interested parties,
- continuous improvement and perfection of the quality of our products, processes and our activity. For the purpose of this we make an effort to minimize the production and delivery of insufficient products.

The executives of Mikropakk Ltd. are responsible for the development of strategies and goals, as well as for their implementation.

Everyone in our staff must participate in the teamwork organized for the achievement of our goals to the best of their abilities.

Budapest, 07.02.2019

  
Gábor Fazekas  
Managing Director

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